Odyssey/Apollo Firmware Update Instructions

To update firmware on an Odyssey or Apollo device, a Convergent Design SSD or a qualified 3rd party SSD must be used. Note that previously recorded files will not be playable on the unit once updated, so all files on the SSD and any other SSDs must be downloaded before updating.

1. ERASE & FORMAT the SSD on an Odyssey or Apollo.
2. Mount this SSD to a computer using an SSD adapter/reader to USB-3 or Thunderbolt.
3. Click DOWNLOAD NOW button on this page to download the Firmware Update to a folder on the computer. Do not download directly to the SSD. Convergent Design recommends a copy of the firmware update be maintained on the computer for possible future use.
4. On a Windows computer, unzip the download. Open the unzipped folder.
5. On a Mac, the download will automatically unzip. Open the folder.
6. Within the download folder, copy the }Odyssey_Update{ folder from your computer to the root director of the SSD. This may also be shown as a }CD_Update{ folder.
   - Copy to the root directory; do NOT copy it into the }Clips{_____Odyssey folder.
   - Copy the complete }Odyssey_Update{ folder; do NOT copy individual files within the folder.
   - Copy only the }Odyssey_Update{ folder, do NOT copy the entire contents of the folder download.
   Note that the download's other content includes useful software, instructions and manuals.
7. Dismount the SSD from the computer and insert into Odyssey or Apollo.
8. Power on Odyssey or Apollo.
   - A notice will appear recommending the use of AC power as the firmware update can take up to 45 minutes to complete. There are CANCEL and OK buttons at the bottom of the OLED screen, but the update will proceed automatically after 30 seconds.
   - During update a progress bar indicates how the update is proceeding, but in some cases the OLED screen will go black. If this should happen, the update is still in progress so the device should be allowed to continue for one hour, then power cycled (see below). Plugging a signal into SDI A IN will sometimes correct this issue.

9. When the progress bar reaches 100%, remove the SSD from the unit and power down.
10. Power on the unit. When it completes booting, insert the same SSD.
11. The Firmware Update notice will appear again. Press CANCEL.
12. ERASE & FORMAT the SSD.

NOTE: It is recommend that all users do a factory reset after the firmware update is complete.

For assistance, please contact our Support Desk at ++720-221-3861. If not during normal business hours, contact our 24/7 support Dan Keaton at ++719-930-1376 or Skype "dan.keaton1".

Applies To

Odyssey7Q+, Odyssey7Q, Apollo Recorder/Switcher, Sony FS RAW Record Option, Canon RAW Record Option, ARRIRAW Record Option, POV RAW Record Option, Apollo Option for Odyssey, Varicam LT RAW Record Option, Titan HD Extract

Details

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